



Price: € 595.00 excl. VAT

Duration: 1 day

Contact: training@hightechinstitute.nl, +31 85 401 3600

Intended for

Team-, project- and process managers and HR managers working with highly educated technology professionals.

Methods

Presentations, exercises, discussions and group work.

Intro

With regard to efficiently leading your technology professionals, what can we learn from autism? In this course you will learn the basics of the most autism friendly and therefore also technology professional friendly communication there is, especially clear communication. Through examples and short exercises you will learn what clear communication is and how you can shape this to your own use. To lead and direct is to communicate: to formulate instructions and tasks, give and request feedback and make decisions. The brain of technology professionals varies slightly from the average brain, which can result in communication differences. This is particularly obvious when a lack of communication or inefficient communication leads to all sorts of misunderstandings and frustrations. These consequences are similar to what we see in the extreme systemizing brain that we also know as the autistic brain.

This is why leaders and directors of highly educated technological brains can be inspired by the knowledge of autism experts regarding the communication with autistic brains. During this one-day course we will address several specific communication topics as an inspiration to discover possible pitfalls in the communication with technology professionals.

Examples of common pitfalls, frustrations and misunderstandings:

- My instructions are clear and still the person is not doing what I asked him/her to do. Or (s)he simply does what (s)he wants to do, which is completely different from what I asked him/her to do;
- When I ask a question I do not get an answer. Or an answer that is in no way an answer to my question;
- The person does not react to my communication;
- The person says he/she understands what I am saying but simply doesn't do anything with what I am saying;
- The person does not spontaneously communicate things that are important to say, such as reporting a problem;
- The person finds it hard to communicate the core issue and gets lost in irrelevant details.

If on-site training is not permitted, we will transition to an online (virtual) format. If this transition is necessary, we will contact you in advance for your approval.

Certification

Participants will receive a High Tech Institute course certificate for attending this training.

Course leader

Jaco Friedrich MSc

Trainers

Dr. Peter Vermeulen

Objective

After the training you will be able to:

- Give a description of criteria for clear communication;
- Check your own communication with these criteria;
- Make your own communication more concrete and thereby more technology professional compatible;
- Have the necessary know-how in order to optimize communication with technology professionals.

Program

Communicating with technicians entails:

- A short introduction to the autistic brain, specifically the key aspect context blindness;
- The consequences of context blindness on the impressive aspects of communication (listening to and understanding what the other is communicating);
- The consequences of context blindness in the expressive aspects of communication (saying something, reporting to and informing others);
- The remedy for misunderstandings in communication; concrete communication;
- The do's and don'ts of clear communication.